## Alliance for Consumer Protection, Beaver County

"ACP & Your Consumer Key" 469 Constitution Boulevard – Suite 3 New Brighton PA 15066 Phone: 724-770-2078 • Fax: 724-770-2079 • <u>www.acp-beaver.org</u>

**DISCLAIMER** - THIS IS THE RESULT OF ONE CASE/ SITUATION. ACP ENCOURAGES YOU AS A CONSUMER TO MAKE YOUR OWN DECISIONS. We also, encourage you to further resourch companies prior to doing business with them.

Date complaint was opened: June 19, 2014

Date complete was closed: July 7, 2014

Company complaint is against:

Dish Network Dept 0063 Palatine, IL 60055 800-875-5350

## Summary of complaint:

Customer was being billed for an account that was not his. He never had any business with Dish Network. After several calls, DISH network was not helping him to resolve the billing dispute.

## **Resolution:**

ACP contacted Dish Network and filed a complaint to have collection calls and billings stopped and disputed.

## ACP recommends:

**Identity Theft** 

Account/ Billing is not mine. What should I do?

Request your credit report